



Relaxed Performance Pack

Thank you for booking tickets to our relaxed performance of 'Beauty and the Beast'

This information will help you know what to expect when you come to FTH Theatre

Parking

There are car parks at the front and side of the building with a limited number of disabled spaces available. Parking is free of charge after 3pm and before that you will need to have change for the parking meter - £2.90 all day.

Arrival

When you arrive at the theatre you will come through two glass sliding doors into our main foyer area.



These are the front doors of FTH Theatre



This is the main Foyer in FTH Theatre

There will be hand sanitiser in the foyer for you to use.

The foyer area can become crowded and might be noisy. It is OK to wait outside or go up to our “Quiet Zone” in the studio theatre either via our staircase or the lift.



This is the staircase in the main foyer and it leads upstairs to the 'Quiet Zone' in the studio and the balcony



You can also use the lift to get to the 'Quiet Zone' in the studio or to your seats in the balcony



This is the door to the studio which will be the 'Quiet Zone'. It opens by pushing the keypad on the left hand side and the doors will swing out towards you.



This is the studio which is being used as the 'Quiet Zone'.

In this room we will have a live video feed of the performance in the main hall on a screen. If you find the noise or lights in the main hall too much or you want a break you can watch what is happening on stage from here.

Collecting Tickets

If you have to collect your tickets before the performance, you need to go to the Box Office desk which is on the right hand side as you go in. If you have an email with tickets you do not need to collect them, just show the staff your tickets on your phone.



This is the box office desk where you can collect your tickets if required

Around the building

There will be no background music played around the building while you are waiting but there will be noise from people talking.

Toilets

There are toilets on both levels of the theatre and a wheelchair accessible toilet in the lounge bar area. The toilets have hand driers which can be quite loud.



The gents' toilet and the accessible toilet downstairs are through this door



The ladies' toilet and the baby change area downstairs are through this door



This is the accessible toilet on the first floor.



Through this door on the first floor are the ladies and gents toilets.

We will also have the Scottish Mobile Changing Places toilet available should you require additional space and lifting equipment. This will be parked outside the front of the theatre.



This is the Pamiloo Mobile Changing places van that will be parked outside the theatre. It will be there before, during and after the performance.

Drinks and Snacks

We have drinks and snacks available in the rear of the main hall or the lounge bar area. You can take your drinks and snacks into the auditorium for the show if you want to. If you have special dietary requirements it is ok to bring your own food from home.



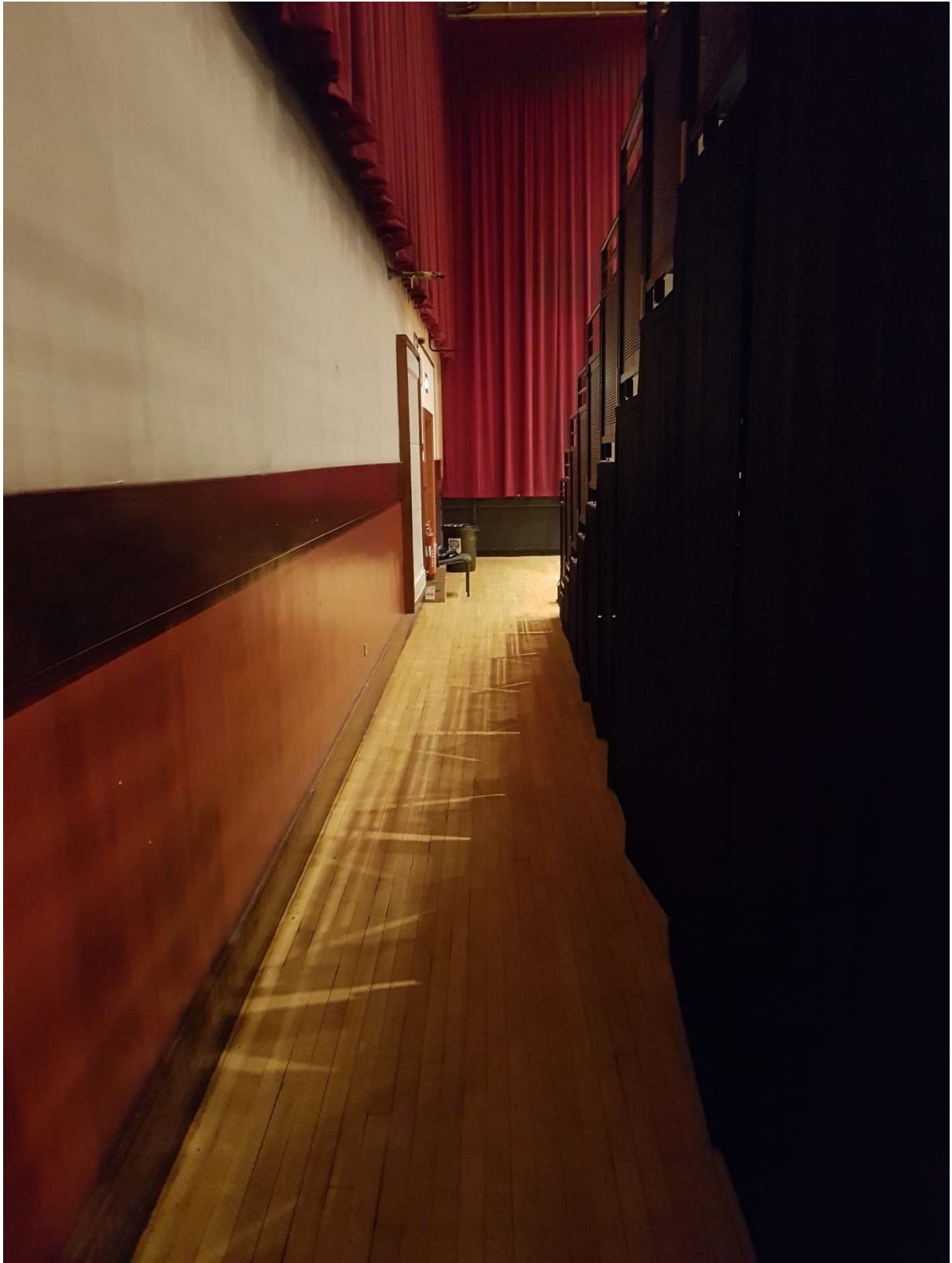
This is the lounge where you can wait before the show starts or at the interval. You can buy drinks and snacks here.

The Auditorium

A member of staff will tell you when it is time to enter the auditorium. You should follow the signs or the member of staff to your seat.



You can follow this signage to your seats



This is the corridor you will walk down to get to your seats



These are the seats downstairs in the auditorium. There will also be space at the front if you want to sit on a cushion or mat or wish to remain in a wheelchair. It's ok to move around during the show, just be careful on the stairs.

Staff

A member of our front of house staff will check your tickets and tell you how to find your seat. They will be dressed in black and will wear a mask and be able to help if you have any other questions. If you can wear a face covering or mask too, please do.



All of the staff should be wearing black, and a face covering or mask and have a name badge on.

Balcony

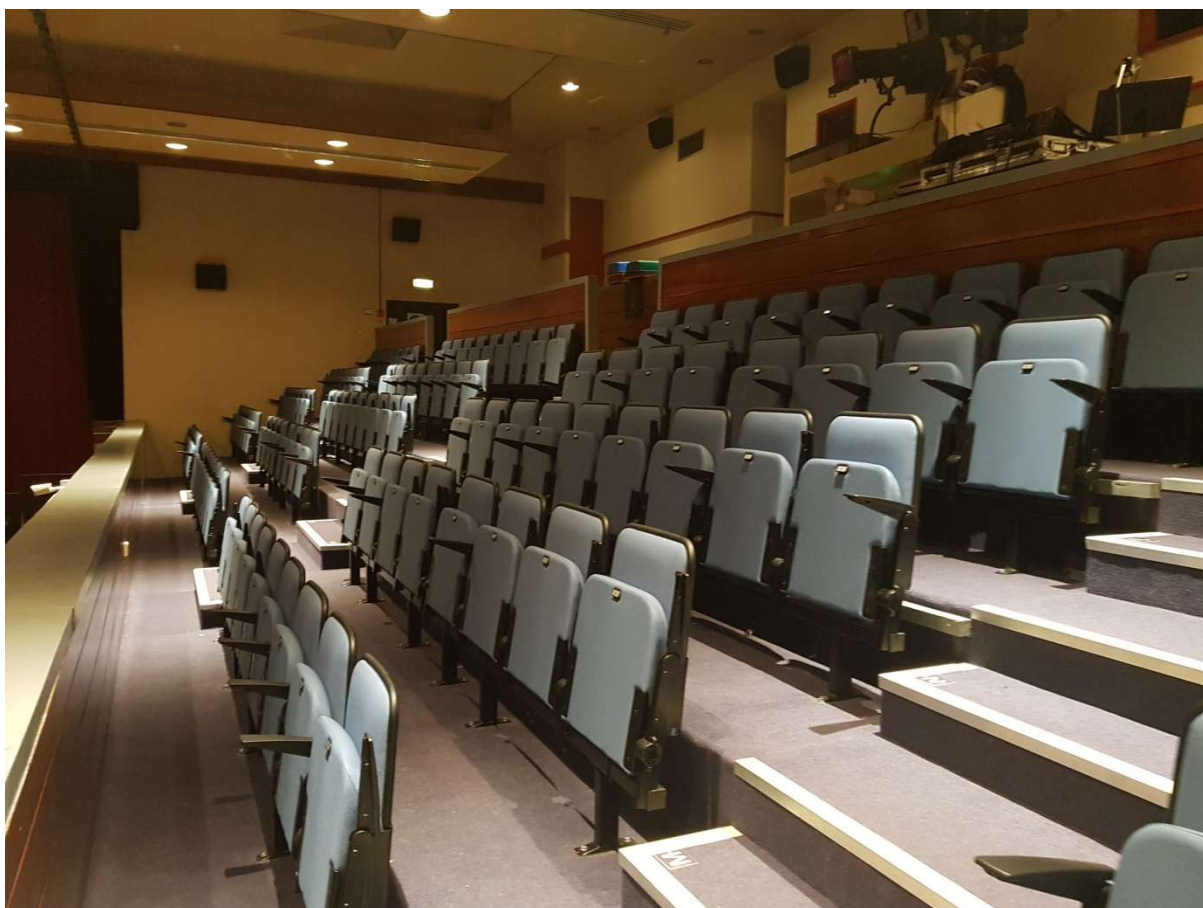
If you are seated in the balcony you should use the stairs or the lift to get to the first floor. You will enter the balcony through double doors and a member of staff will help you to your seats.



This is the foyer upstairs in the balcony



These are the doors you go through to get to the seats in the balcony



This is the seating in the balcony

During the Performance

During the performance there will be some loud noises, laughing, other sounds, music and coloured lights. Some bits of the performance will be funny, some might be sad and some might be a bit scary. It is OK to make a noise or talk if you want to.

The lights in the auditorium will be quite bright and there might be lots of talking. When the performance starts, the lights will become dimmer, but it will not go completely dark.

It is OK to leave your seat during the performance and sit on a cushion, or go back out into the entrance area, the Quiet Zone, the toilets or any of the other parts of the building mentioned in this information sheet.

At the end of the performance you can go out of the front doors.

Quiet Zone

The 'Quiet Zone' will be upstairs in our studio theatre space if you need to take a break from the performance for any reason. We will have relaxed lighting, chairs, tables and a live feed of the show on a screen. To access the room you can go up the staircase or via our lift which is to the left hand side of the entrance doors.



The studio space which will be the quiet zone

We are here to help.

We really want you to have a great time at Beauty and the Beast and enjoy your visit to FTH Theatre! If you have any questions, or need any help, do please feel free to ask any member of the team on duty. If you need to contact us prior to your visit with any questions you can call our Venue supervisors on (01324) 506177 or email fth@falkirkcommunitytrust.org

We would also value your feedback on the relaxed performance, any areas that really helped or things that we can improve on for our 2022 performance, please let us know.